

TopGen offer the utmost in GENSET support with fully trained engineers backed by a fleet of resources. Over the past few years this invaluable asset is trusted by more and more customers every day.

## STANDARD MAINTENANCE CONTRACTS.

### Two Star Service

For infrequent emergency standby generation.

Coverage : 09:00 – 17:00hrs. Monday – Friday not statutory holidays.

Service :

- ü 2 routine service visits per year.
- ü Access to emergency call out numbers.
- ü Same day call out for calls logged before 10:00hrs (best endeavours).
- ü Next day call out for calls logged after 10:00hrs.
- ü Travel cost included.
- ü Labour cost included.
- ü Lubricating oil included.
- ü Oil – fuel and air filters included where required.
- ü Load change over switch gear included.
- ü General parts to the value of £100 included.
- ✓ Excludes batteries – gas train – transformers – bulk fuel tanks – AVR & Governors.

### Three Star Service

If you suffer from regular main power interruptions.

Coverage : 08:00 – 20:00hrs. Monday – Saturday not statutory holidays

Service :

All the advantages of our two star service with the added benefits of...

- ü 4 routine service visits per year.
- ü Weekend emergency call out numbers.
- ü On site within 10 hours (best endeavours).
- ü General parts to the value of £150 included.
- ✓ Excludes batteries – gas train – transformers – bulk fuel tanks – AVR & Governors.

### FIVE Star Service

When the generator is your only source of electrical power.

Coverage : 24 / 360 Not Easter – Christmas – New year.

Service :

All the advantages of our three star service with the added benefits of...

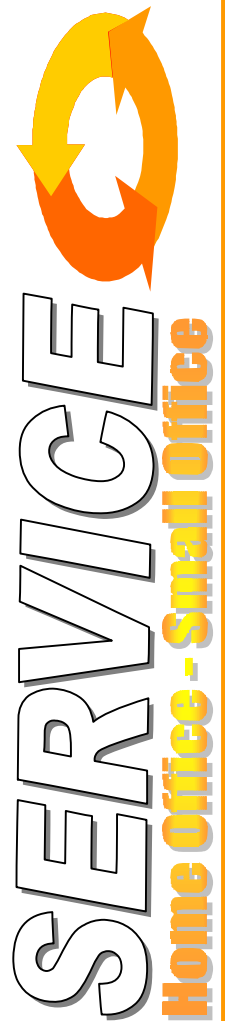
- ü 12 routine service visits per year.
- ü On site within 6 hours (best endeavours).
- ü General parts to the value of £350 included.
- ✓ Excludes batteries – gas train – transformers – bulk fuel tanks – AVR & Governors.

TopGen Ltd.

21 Castle Bank - Stafford, ST16 1DP

Telephone 07909 995409 Fax 01785 601999 e-mail: [info@topgen.co.uk](mailto:info@topgen.co.uk)

TopGen is a member of the Eagle – DSI power Ltd. group of companies [www.topgen.co.uk](http://www.topgen.co.uk)



Purchasing a **TopGen** quality GENSETS is the first and major step to secure power. Chose one of the maintenance contracts detailed below and have peace of mind that your equipment will continue to operate at peak performance.

Generator maintenance contracts should be discussed with our commissioning engineers following a successful post installation test and hand over demonstration.

All our contracts are completed by qualified engineers booked to evaluate, test and check your genset and it's surroundings. A full report is issued to keep you up to date with the condition and possible issues you should be aware of.

Your GENSET will receive a full service by one of our experienced and fully trained engineers. This incorporates a visual inspection, electrical and mechanical on site load testing.

To comply with original engine manufactures recommendations it is advisable that the service & maintenance programme you chose be contracted for 36 months. Prices shown are for the total 36 months. Your first payment is due on hand over ensuring prompt registration into the emergency cover DATA BASE and your first programmed service visit. Subsequent payments are made following individual routine service visits.

	<b>2 Star</b>	<b>3 Star</b>	<b>5 Star</b>
UP to 10,000 watts	£990	£1,495	£4,500
11,000 to 25,000 watts	£1,280	£1,985	£6,425

**5% saving** when one full initial payment for the complete 36 months cover is made.

#### Battery replacement.

GENSET starter and UPS battery life is normally five years. With our considerable resources and over 25 years in the 'trade' we can offer a full battery replacement service.

#### Relocations.

Moving to a new site and need to relocate you GENSET or UPS? We can help.

#### Upgrade.

Need a larger set? Contact us for a possible part exchange deal.

#### Site survey / System health checks.

Don't know what you need when it comes to power protection? Not sure what you've already got or what condition it is in? DSI power ltd. provide a free site survey to access your needs.

#### Repair centre return.

In some cases it may be necessary to return your unit for evaluation, repair or modification. DSI power ltd has it's own Repair Centre where your unit will be tested in control environment without the risk of interrupting your critical load.

#### Disposal.

When your GENSET – UPS and batteries they have reached the end of their reliable working life or are no longer required DSI are licensed to collect and dispose of them in accordance with environmental guidelines.



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